

# INFORMATION ABOUT HOMELY RETREATS SUPPORT SERVICES

#### HOW IT WORKS

As an eligible Homely Retreats client you can access the below listed complimentary services to assist you and your family during your cancer treatment and recovery period. Our point system helps you to understand what services you are eligible for. You are not required to use all 12 points of service listed; these are simply options to assist our clients with all their varying needs. Each client can request support services that equal up to 12 x points in total at no cost\*. These services are available to you and your family from the time you receive this letter, until 12 months after completing cancer related treatment\*\*.

### **12 POINT SYSTEM:**

### - 12 POINTS: Family respite services

2 x nights of suitable self contained family accommodation in Tasmania alongside a Travel Hamper. Travel Hamper includes: Vouchers for local activities/eateries near accommodation, kids entertainment (colouring books/game), a few goodies for the family (game/snacks/teas/journal), ZANZO Photography voucher.

### - 12 POINTS: Fresh meal delivery

One week of fresh pre-packaged dinner meals from Meal Machines, delivered to the clients home residence. This option is tailored to your family's needs (EG. If you have 4 people in your immediate family you would receive 28 x meals- 7 days x 4 people= 28 meals).

#### 6 POINTS: Home Cleaning services

4 x hours of professional home cleaning services at the clients home residence.

### - 6 POINTS: Home Gardening services

2 x hours of professional gardening services at the clients home residence.

\*Homely Retreats will contribute a maximum total of up to \$800 worth of accommodation/vouchers per family. Any expenses exceeding this amount will need to be covered by the family (Costs are discussed at the time of booking).

\*\* Homely Retreats Services are available exclusively from February 1st -November 30th each year. Bookings/applications and enquiries may be made outside this period.

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